

CITY OF TSHWANE METROPOLITAN MUNICIPALITY MIDDESTAD BUILDING

UG UPPER GROUND FLOOR:

- Reception
- Human Resources Recruitment Centre
- Cashiers
- Credit Control
- Umthengi Customer Care
- Building Control

1 FIRST FLOOR

- Water and Sanitation
Economic Development and Spatial Planning
- City Planning and Development Division
Shared Services

2 SECOND FLOOR

- Economic Development and Spatial Planning
- Built Environment & Enforcement Division
• Divisional Head: Built Environment & Enforcement
• Building Control Officer
• Built Environment & Enforcement Inspectorate
• Outdoor Advertising Management
• Physical Development Services

3 THIRD FLOOR

- Economic Development and Spatial Planning
- City Planning and Development Division
• Geomatics
- Economic Development Division
• Business Compliance and Regulations
• Co-operative Development & Support
Energy and Electricity
• Registry & Archive Support
• Service Connections

4 FOURTH FLOOR

- Energy and Electricity
- Electricity Planning & Development Division
• Management & Administration Support
• Electrification, Public Lighting & Service connection
• Quality, Safety Environment
- Energy Business Division
• Tech. Support Tech. Management
• Bulk Supply Services

5 FIFTH FLOOR

- Human Resources
• Enquiry Services
• Employee Wellness Services
Economic Development and Spatial Planning
- City Planning and Development Division
• Geomatics
Shared Services

6 SIXTH FLOOR

- Economic Development and Spatial Planning
- Economic Development Division
• Divisional Head: Economic Development
• SMME Development and Support
• Co-operative Development & Support
• Sector Development and Support
• Strategic Trade and Investment Facilitation Aftercare

SEVENTH FLOOR

- 7 Economic Development and Spatial Planning
- City Planning and Development Division
• Divisional Head: City Planning and Development
• Spatial Planning
• Land-use Scheme, Toponomy & Application Management
• Land-use Management Administration
• Development Facilitation and Implementation

EIGHTH FLOOR

- 8 Economic Development and Spatial Planning
• Office of the MMC
• Office of the Group Head
- City Planning and Development Division
• Development Compliance & Legislation- Economic development Division
• Strategic Trade and Investment Facilitation and Aftercare
Customer Relations Management
• Virtual Contact Centre

NINTH FLOOR

- 9 Regional Operations and Coordination
Property Valuation

TENTH FLOOR

- 10 Revenue Management
• Property Rates and Service Recovery
Human Settlement Planning

ELEVENTH FLOOR

- 11 Revenue Management
• Sundries
• Metering, Billing, and Invoicing

TWELFTH FLOOR

- 12 Revenue Management
• Debt Collection

THIRTEENTH FLOOR

- 13 Revenue Management and Financial Systems Support
Economic Development and Spatial Planning
- Tshwane Tourism Division